

LOGISTICS IN FOYLE HOSPICE

The image features a scenic view of a multi-lane elevated highway bridge that curves gracefully through a dense, green forested valley. The bridge is supported by tall, slender concrete pillars. A single car is visible on the lower right side of the bridge. The sky is a soft, hazy blue, suggesting a clear day. Overlaid on the upper portion of the image is the title 'LOGISTICS IN FOYLE HOSPICE' in a large, white, stylized, hand-drawn font.



How charity shops work

Charity shop it is based on the willingness to help others. These types of stores are run by non-governmental organizations and volunteers often play an important role in sales. Anyone who wants to support the poor can bring to the charity shop unnecessary electronics and household appliances, clothing, footwear, toys, jewelry, accessories and household utensils, and even furniture. If there are buyers for used items, part of the proceeds will go to help those in need.

Delivery system



Acquiring donations

Foyle Hospice shop acquires their stock through people coming in with bags of donations. Some shops also do collections from houses, businesses and schools.

If you have a large amount of donations, it is often worth contacting a local shop to see if they can come and collect it from you.





Donations are processed in the backroom. Bags are emptied onto a sorting table, and gloves worn as the donations are inspected. While some donors take great care to sort and clean their goods before giving them to charity, others are not so stringent, and charity shop workers need to beware of soiled or sharp items.

*What works well and what
could be improved ?*





- **Clients and employees follow the covid rules for health protection.**
- **All slightly defective items are fixed in order to sell them in the future.**
- **Shop service performs well despite shortage of staff members.**



What could be improved?

- Organize the shop space to make better use of the infrastructure of this place.
- Get more drivers to avoid keeping, for example, furniture on the shop floor.



What could be improved?

- The infrastructure of this place limits the release of goods or its collection due to the wrong arrangement of the warehouse and not connecting it to the sorting zone.

ESG



- **Promotes re-use:** Charity shops provide a sustainable and ethical option when they wish to dispose of unwanted clothes, books, furniture and other household items. A charity shop's first choice is always to ensure these items are re-used by selling them on.

ESG



- **Promotes recycling:** The next most sustainable option is to recycle. If a charity shop cannot sell an item, they will seek to recycle it via a textile recycler.
- **Reduces landfill:** By boosting re-use and recycling, charity retail helps to reduce waste that ends up in landfill.

ESG



- **Upcycling:** Many charity retailers rescue old, broken or discarded items of furniture and upcycle them into new and unique products. Promoting re-use and offering an alternative to a throwaway culture encourages a more sustainable future.

The value of charity shops

A charity shops' primary purpose is to raise money for their parent charities. Alongside that, they bring huge value to their local community, support countless volunteers and boost their local high street. More and more we are finding that our members provide their charity's core services from charity shops, such as training, support and guidance to name but a few. This only adds to the hugely positive and enriching experience that charity shop volunteers have when they volunteer in a shop.





Thank
you!



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